



## March 23, An Updated Message from MeiGray President Barry Meisel

NJ Executive Orders 107 and 108, enacted Saturday by Governor Murphy, directs MeiGray's ability to operate as an On-line Business during these troubled times. We intend to fully meet the needs of our clients, to the best of our ability, given the sacrifices we all have to make as citizens of the world facing the growing pandemic.

As our nation and the world takes a more aggressive approach to our fight against coronavirus (COVID-19), Our sales and authentication teams are working from home, and our warehouse staff is staggering its hours so we can process and ship orders. Our sales and authenticators are connected to our communications systems, so we can answer your emails promptly.

Please understand that emails normally returned within 12-24 hours will likely be responded to within 24-48 hours. Shipments made 24-48 hours after orders are placed will likely be made 48-72 hours after they are placed. We appreciate your understanding. Auction results will be processed as quickly as possible, but usually within 72 hours.

If you place a call and leave a message, please allow 1-2 days for a response. We highly encourage emails to [sales@meigray.com](mailto:sales@meigray.com) and [auctions@meigray.com](mailto:auctions@meigray.com), since those are being monitored daily from our employees working remotely from their homes.

Most importantly, please follow the world's guidelines. All of us want all of us to stay safe, and healthy.

All our best, Barry and the entire MeiGray Family